

Registration Form

Organization: _____

Contact Name: _____

Address: _____

City/State/Zip: _____

Phone: _____

FAX: _____

Email: _____

Same Day Registration \$119.00

ATTENDEES:

1. _____

2. _____

3. _____

4. _____

Fax: 734-354-8775

Mail To:

M L M A

36500 Ford Road, #264

Westland, MI 48185

Or visit online registration:

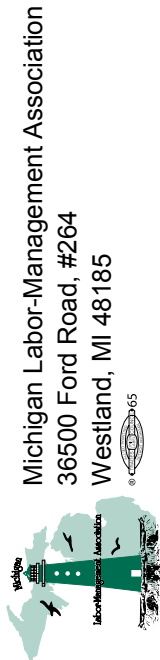
www.mlma.org

Michigan Labor - Management
Association

36500 Ford Rd. #264

Westland, Mi 48185

734-354-8736 Westland Office



**Michigan
Labor-Management
Association**

Presents

A 1/2 Day Skills Development Program For
the Labor Relations Practitioner / Advocate

When: Friday, January 15, 2010

**Arbitration
and
Grievance Mediation
Processes**

Location:

**Municipal Employee
Retirement Service (MERS)
1134 Municipal Way
Lansing, MI.**

Cost: \$119 Walk-In
\$109 pre-paid registration
\$ 99pp group of 4 or more
\$ 89pp MLMA Members



Session # 1
9:00 a.m.

**Arbitration
Process**

Arbitrators:
Stanley Dobry and Elaine Frost

Mary Bedikian, Professor, Director,
ADR Program, MSU College of Law

The focus of this session is skills development for labor relations practitioners and advocates regarding grievance handling and the arbitration process, including: contract interpretation issues, past practice, discipline, discharge and just cause. It will also address how to prepare for and present at arbitration. What are arbitrators expecting in a case presentation regarding evidence, witnesses, closing summaries and post hearing briefs?

Session # 2
11:15 a.m.

**Grievance Mediation
Process**

Mark Cousens,
Law Offices of Mark Cousens

Robert Chiaravalli, CEO
Strategic Labor and Human
Resources, LLC,

James Spalding, Labor Mediator
Michigan Dept of Energy, Labor
and Economic Growth

This session will cover an overview of grievance mediation, addressing the flexibility of mediation, the value of settlement rather than an arbitrated outcome, and how mediation can assist the parties in the resolution of grievances where ambiguous contract language provisions exist.



Partners for a Brighter Future

Who should attend:

Labor and Management Bargaining
Representatives, Advocates,
Labor Relations and
Human Resource Personnel!

Program Agenda

- 8:30 Registration and
Continental Breakfast
- 9:00 Introductions,
Session #1
- 11:00 Break
- 11:15 Session #2
- 12:45 Closing Remarks and
Evaluations

**Municipal Employee
Retirement Service (MERS)**
1134 Municipal Way
Lansing, MI.

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Association**

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Westland, Mi 48185

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